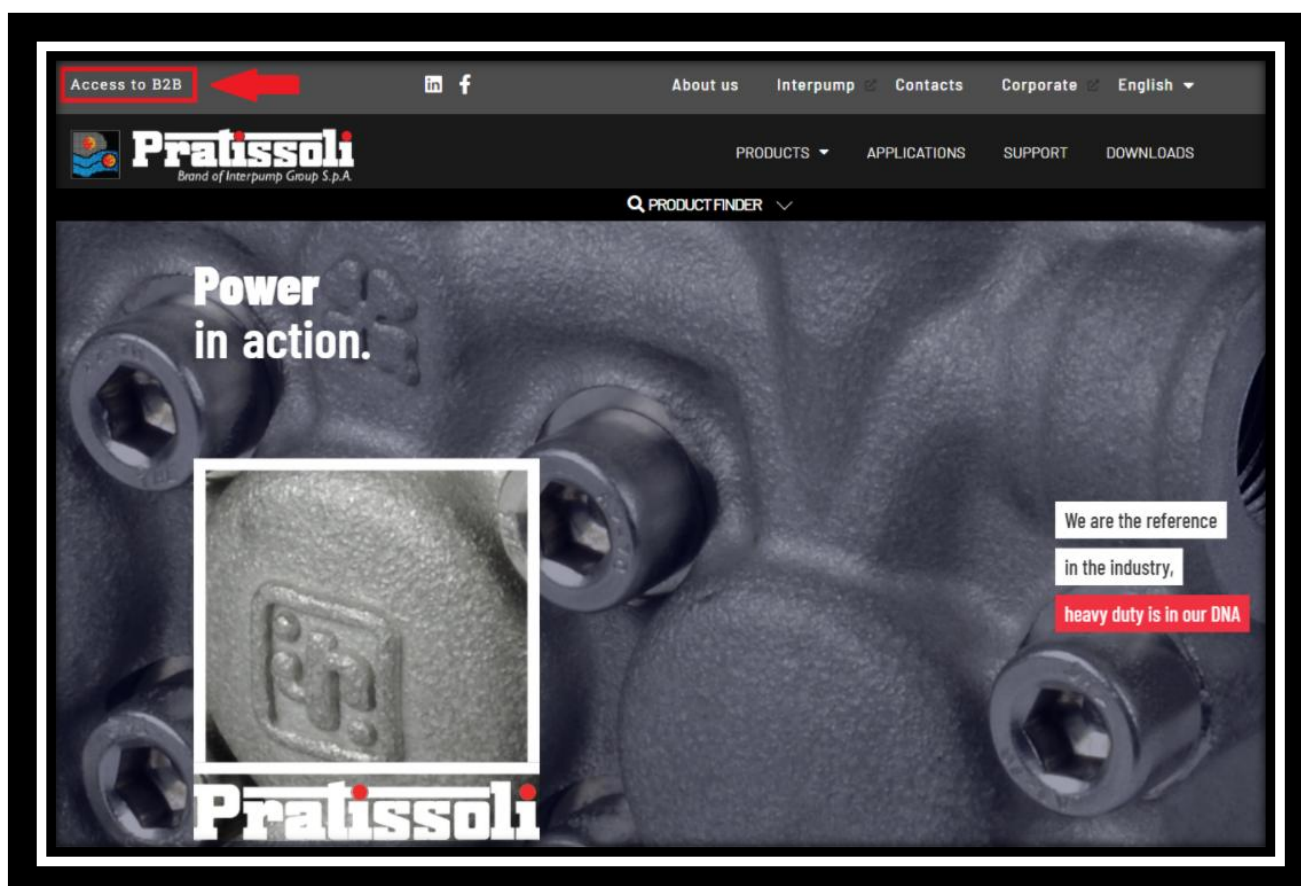
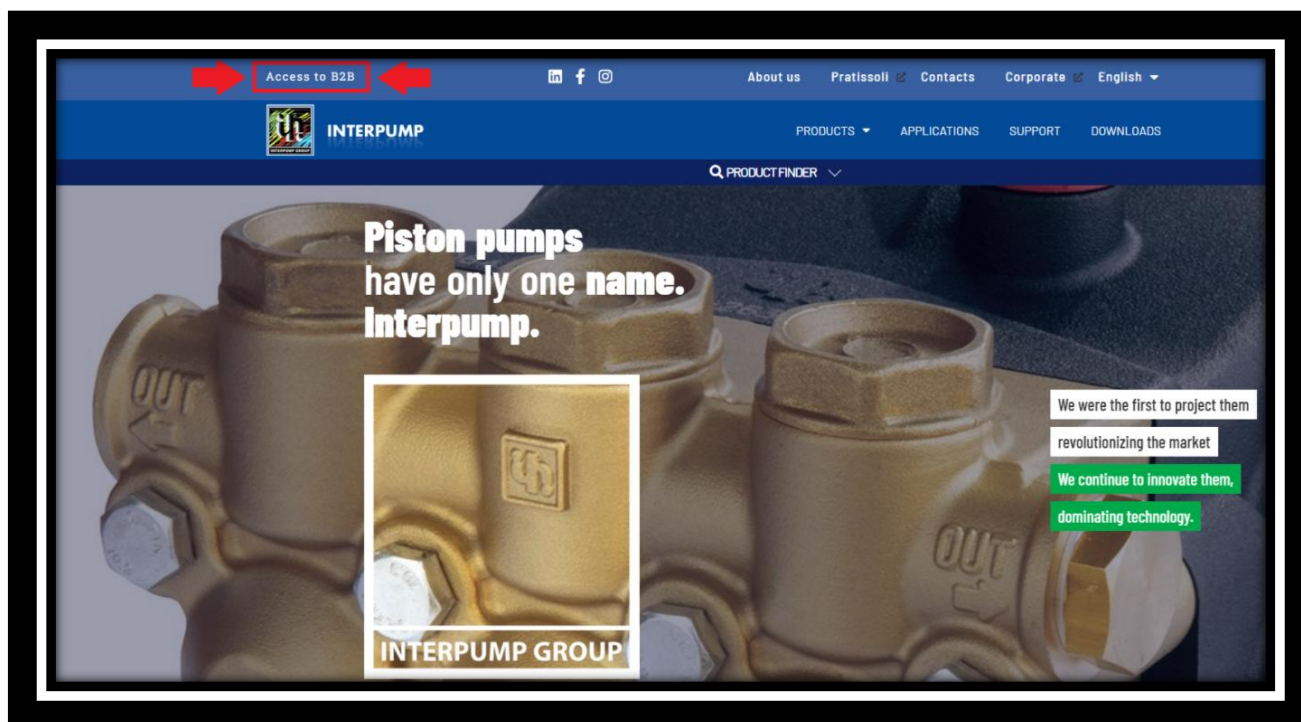


FIRST ACCESS TUTORIAL – B2B PORTAL

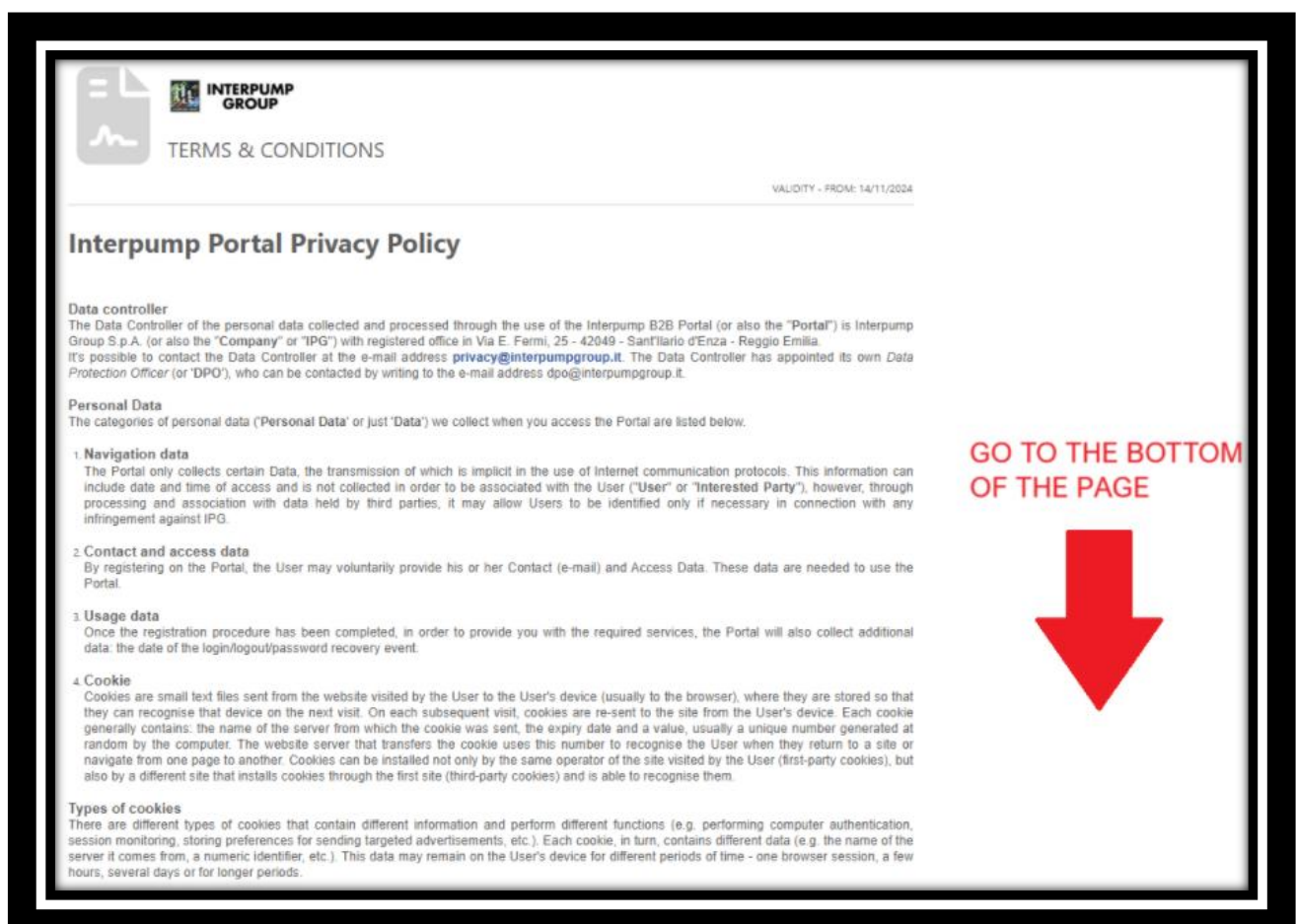
The access link to the Interpump B2B Portal can be found in the email you received (Links: Interpump B2B) and on the two websites Interpump (www.interpump.it) and Pratisoli (www.pratissolipompe.it) :





After filling in the Username and Password fields with the credentials you received, you will be redirected to a screen that will ask you to change the pre-existing password (0123) with a more secure password chosen by you.

After login, you can read the Portal Privacy Policy and then you can go to the bottom of this page:



After you read the Portal Privacy Policy click on the button “I HAVE READ AND ACCEPT” :

Rights of the data subject

You may, at any time, exercise the following rights vis-à-vis the Data Controller with regards to your Personal Data:

- **Right of access and to obtain a copy of your personal data (Art. 15 GDPR)**
You may obtain confirmation as to whether or not personal data relating to you are being processed, also in order to be informed of the processing and to check that it is lawful, correct and up to date. In this case, you may obtain access to your Personal Data and to your information, in particular to information on the purposes of the processing, the categories of Personal Data concerned, the recipients or categories of recipients to whom the Personal Data are or will be disclosed, the storage period, etc.
- **Right to rectification of personal data (Art. 16 GDPR)**
The User may obtain, without undue delay, the rectification of inaccurate Personal Data concerning him or her or the integration of the same, if incomplete.
- **Right to erasure of personal data (Art. 17 GDPR)**
You may obtain, without undue delay, the deletion of Personal Data relating to you if the data is no longer necessary to fulfil the purpose for which it was collected. Please note that deletion is subject to the existence of valid reasons.
- **Right to restriction of processing of personal data (Article 18 GDPR)**
You may obtain the restriction of the processing of Personal Data concerning you or the marking of Personal Data used to limit its processing in the future.
- **Right to data portability (Art. 20 GDPR)**
In the event of automated processing carried out on the basis of consent or in performance of a contract, you have the right to receive from the data controller in a structured, commonly used and machine-readable format the data concerning you and to transmit them to another data controller.
- **Right to object to processing (Article 21 GDPR)**
You have the right to object to the processing of Personal Data concerning you, unless there are legitimate interests of the Data Controller that justify the continuation of the processing.
- **Right to withdraw consent freely given (Art. 7 GDPR)**
You have the right to revoke your consent (if given) at any time without affecting the lawfulness of processing based on the consent given before revocation, only for the purposes for which the legal basis is consent.

You may exercise your rights by sending a request to the Data Controller by e-mail to privacy@interpumpgroup.it.

Requests relating to the exercise of your rights will be processed without undue delay and, in any event, within 30 days of receipt of the request.

In any case, the User always has the right to lodge a complaint with the competent supervisory authority pursuant to Article 77 of the GDPR if he/she considers that the processing of his/her data is contrary to current data protection legislation. For Italy, the supervisory authority is the Garante per la protezione dei dati personali, which can be contacted using the methods indicated at the following link: <https://www.garanteprivacy.it/home/footer/contatti>.

Last updated on 14/11/2024.



I HAVE READ AND ACCEPT >>

As in the previous screen, after reading the document you will have to click on the button highlighted at the bottom of the page to continue :

**INTERPUMP
GROUP**

TERMS & CONDITIONS

VALIDITY - FROM: 06/12/2024

TERMS & CONDITIONS OF B2B PORTAL ACCESS AND USE

1. FOREWORD
The following are the general Terms and Conditions (T&C) for access and use of the Interpump B2B Portal by Users.
Interpump Group S.p.A. ("IP"), with registered office in Sant'Ilario d'Enza (RE), via Enrico Fermi n. 25, is the owner of the Portal.
Before using the Portal, Users must carefully read these T&C, the [Privacy Policy](#) and any additional contractual and technical documentation prepared by IP for the use of the Portal.

2. DEFINITIONS
In this document, terms beginning with a capital letter have the meaning indicated below and may be used in the singular or plural when the context so requires.

"System Administrator" ("AdS") depending on the case means:
- IP for Portal management, support and maintenance activities and for the creation, modification and deletion activities of Master Profile;
- the Customer for the creation, modification and deletion of the Basic Profile.

"Access Credentials" or "AC" means the electronic authentication keys used by the User to access the Portal in order to use the Services.

"Basic Profile" means the account that gives the User limited operability on the Portal.

"Content" means all information present on the Portal and on which IP holds the relevant intellectual property rights, including, but not limited to, the complete catalogue of products marketed by IP updated with the relevant price list.

"Customer" means the User assigned to the Master Profile.

"Master Profile" means the account that gives the Customer maximum operability on the Portal.

"Personal data" means data relating to a natural person and making him or her identified or identifiable.

"Platform Provider" means the company with which IP has a specific agreement in place concerning the licence to use the software ("Software") used to implement the Portal.

"Portal" means the Interpump B2B Portal, i.e. the platform, accessible in online mode, reserved for Users, on which IP uploads Content and through which it provides Services.

"Services" mean: (i) the display of the complete catalogue, updated with the relevant price list, of IP Products; (ii) the initial preparation of an order request ("RDA") through the selection of the available Products and the composition of the shopping cart; (iii) access to the content of the Purchase Orders ("POs"); (iv) the verification of the progress of the POs being executed; (v) the storage of the history of the POs/contracts signed with IP.

"User" who uses the Portal after having authenticated himself in the manner set out in Article 6 through his access credentials.

13. RESOLUTION AND EFFECTS
In the event of any breach or non-performance by the User of any of its obligations under these T&C IP reserves the right to terminate these T&C immediately and without prior notice, discontinuing the Services provided to the User and without prejudice to IP's right to take action to obtain compensation for the damage suffered.
As settled out in this article and at the request of the User, the AC will be disconnected and access to the Portal will be inhibited. Data received up to the expiry date or the effective date of termination may be sent to the User, at the latter's first request, in a common and readable format.

14. MAJOR FORCE
The obligations of the Parties shall be automatically suspended in the event of events beyond their control that prevent the normal use of the Portal Services, such as earthquakes, fire or flooding of the premises in which one of the Parties conducts business, storms, impediment of means of transport for any reason whatsoever, total or partial strikes unrelated to the company, total or partial regional, national or international impediment of telecommunications and total or partial regional, national or international impediment of computer networks. A technical failure caused by malicious acts (e.g. *hacker attacks*) also constitutes a case of force majeure.
The Party that ascertains the event must immediately inform the other Party of its inability to perform and show proof thereof to the other Party. Suspension of obligations shall under no circumstances give rise to liability for non-performance of the obligation in question, nor result in the payment of damages or penalties for delay.
However, as soon as the cause for suspension of mutual obligations ceases, the Parties undertake to resume normal performance of their contractual obligations as soon as possible.

15. MODIFICATION OF THE CONDITIONS OF USE OF THE PORTAL
The User agrees that IP may unilaterally amend these T&C at any time. Any changes shall be published on the Portal so that they are visible to Users. The version published on the Portal shall be the current version.
It shall be the User's responsibility and care to check the Portal for any changes and/or additions to the text. The amendments shall be deemed tacitly accepted by the User. In any event, the continued use of the functions available on the Portal shall result in the acceptance of the modifications made.

16. COMMUNICATIONS
Any notice regarding the Conditions shall be sent (i) as to the User, by e-mail, to the address used by him/her to register on the Portal (ii) as to IP to the e-mail address: b2b@interpumpgroup.it.

17. APPLICABLE LAW AND JURISDICTION
These Conditions are governed by Italian law under which they shall be interpreted and the competent court for the resolution of disputes in any way connected to these Conditions is Reggio Emilia.
These Conditions are available in Italian and English. In the event of any conflict between the two versions, the Italian version shall prevail.

**PDF**
Condizioni generali di
accesso ed utilizzo

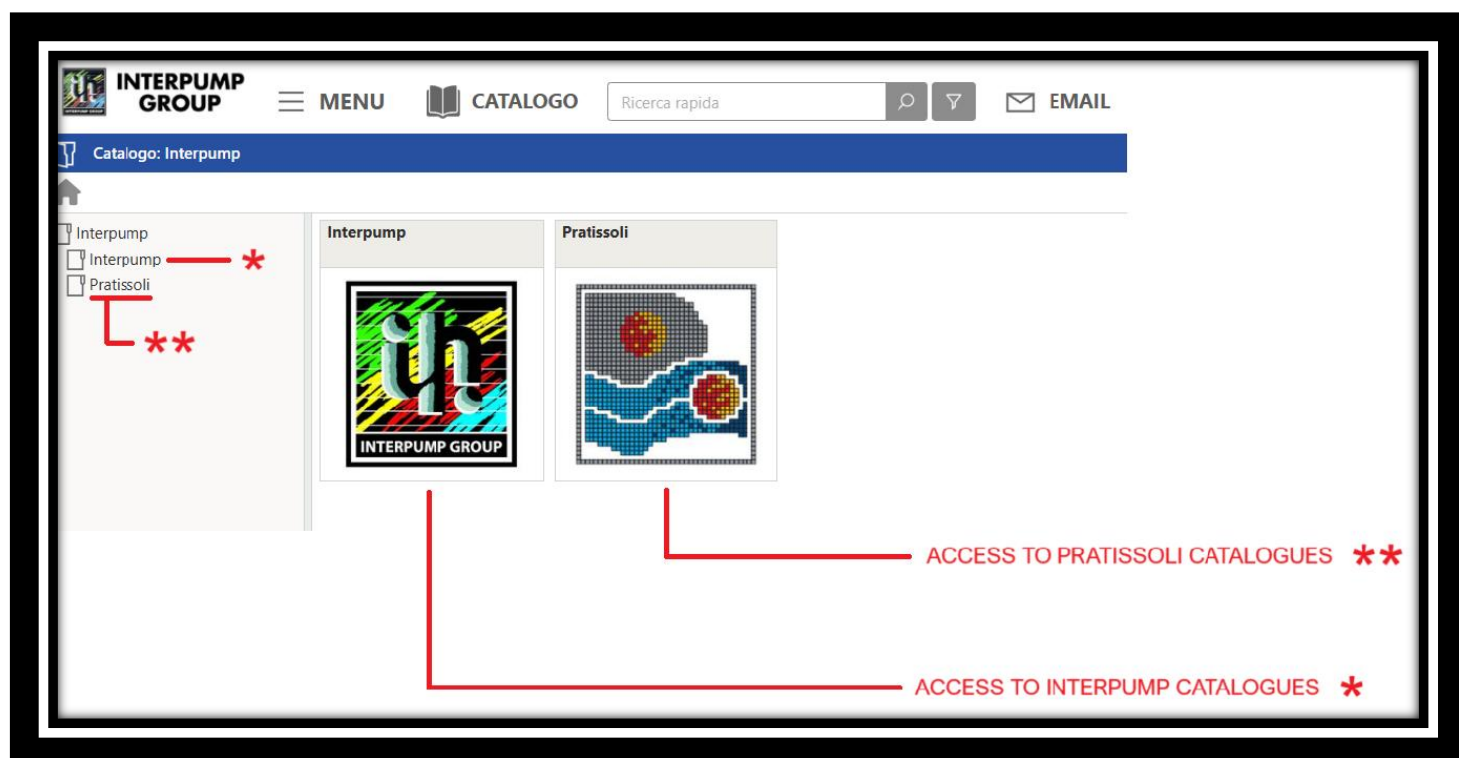
**PDF**
General T&C of use
and access

I HAVE READ AND ACCEPT >>

After completing this series of steps you will finally have access to the Interpump B2B portal, where you can navigate freely :



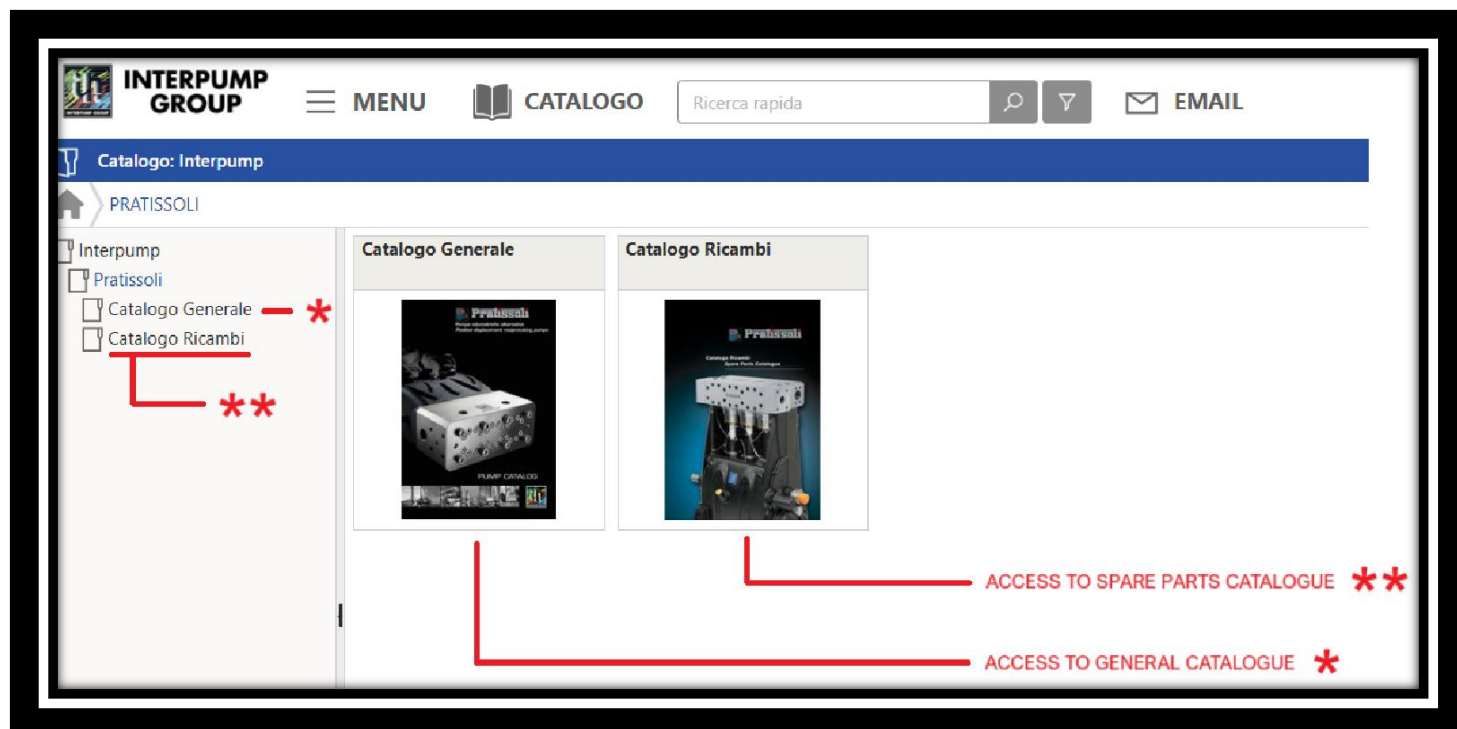
Once logged in to the portal, select one of the two brands on the main screen or on the left dashboard to view their catalogs



- Interpump catalogues:



- Pratissoli catalogues:

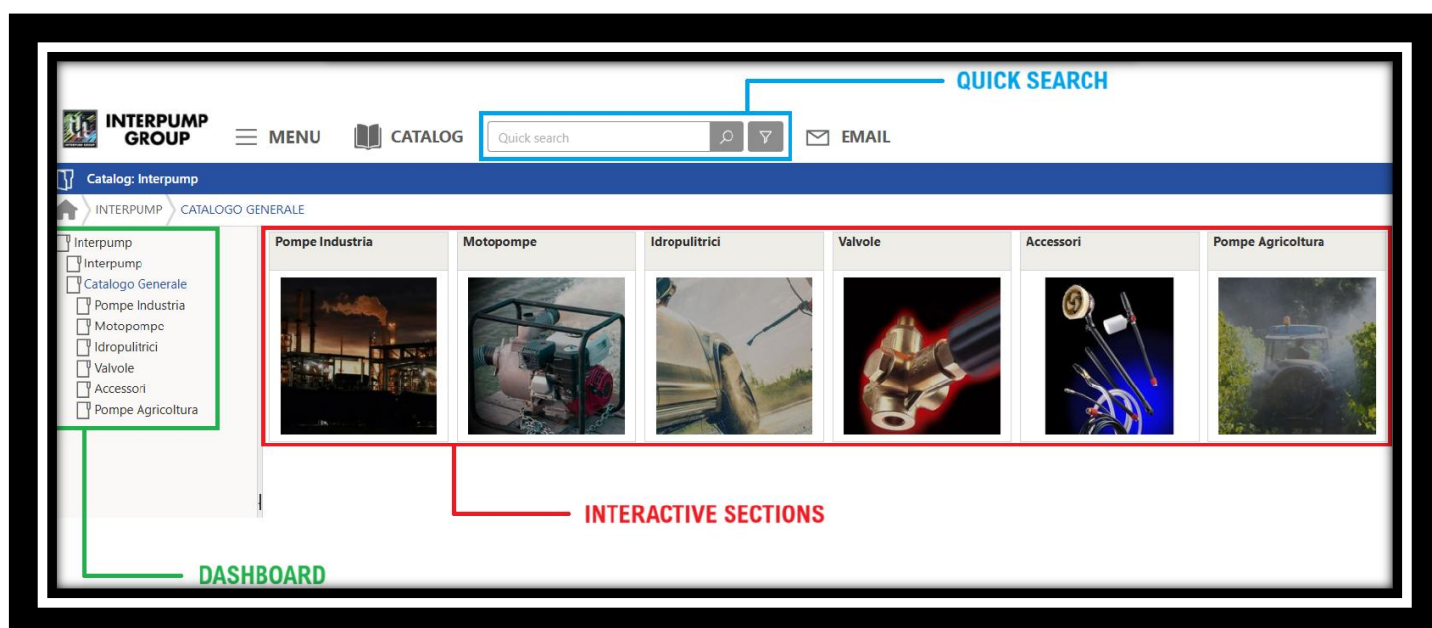




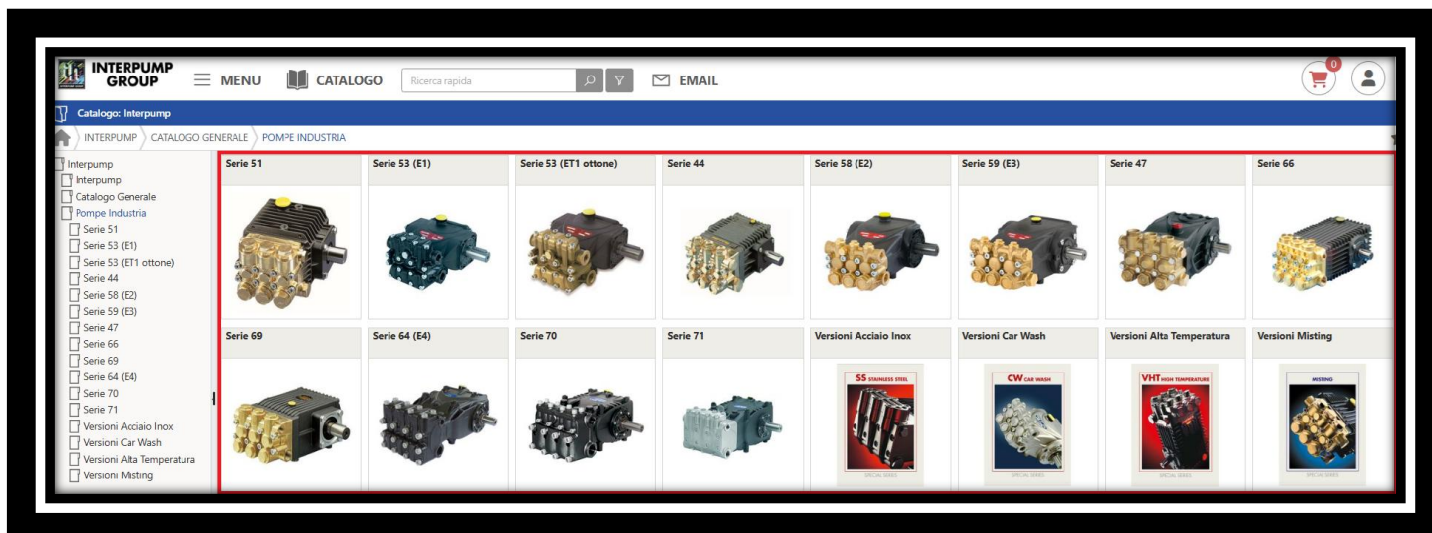
GENERAL CATALOGUE

Once you entered inside the General Catalogue, you have the possibility to navigate within the portal using these 3 tools:

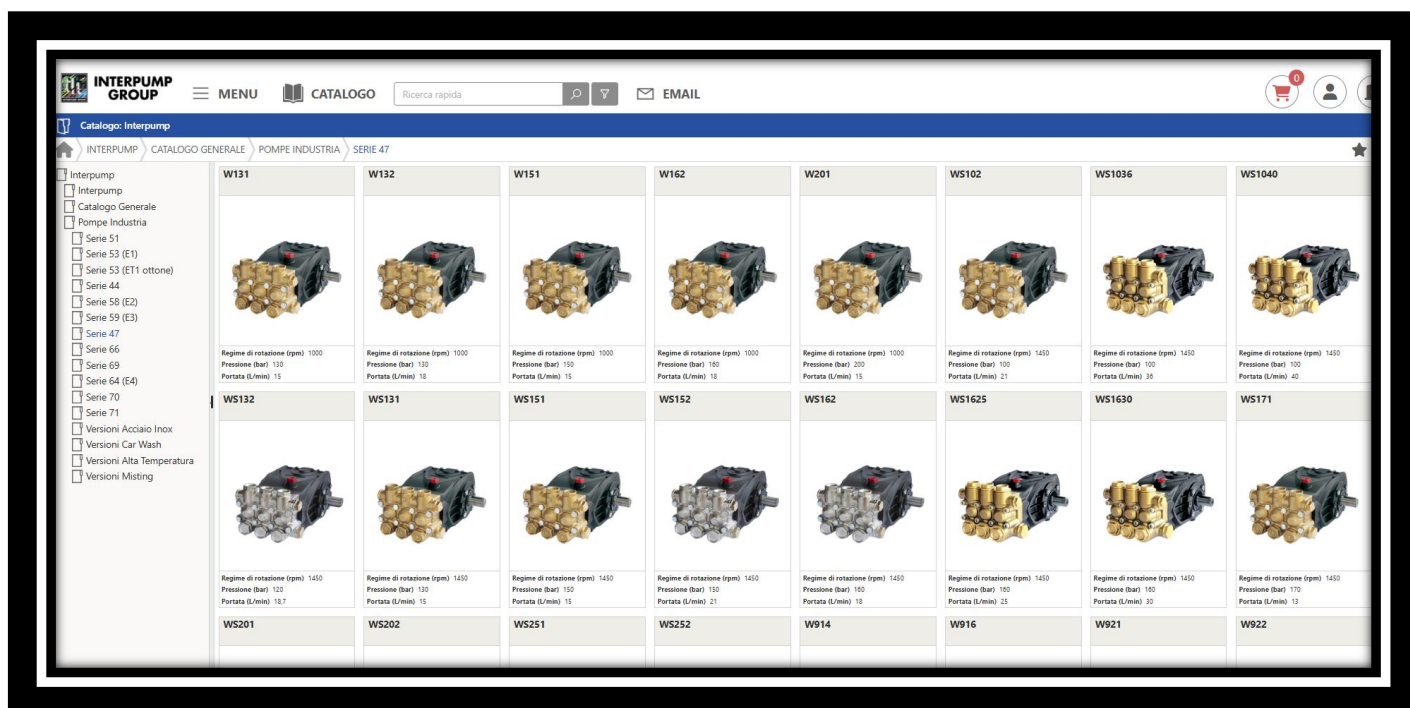
- Quick Search (blue) : you can enter the product model
- Dashboard (green) : you can search for products through levels and sub-levels of the portal
- Interactive sections (red) : you can search for products through the levels and sub-levels of the portal by clicking on the group images



Example of product category display, within the Industrial Pumps section



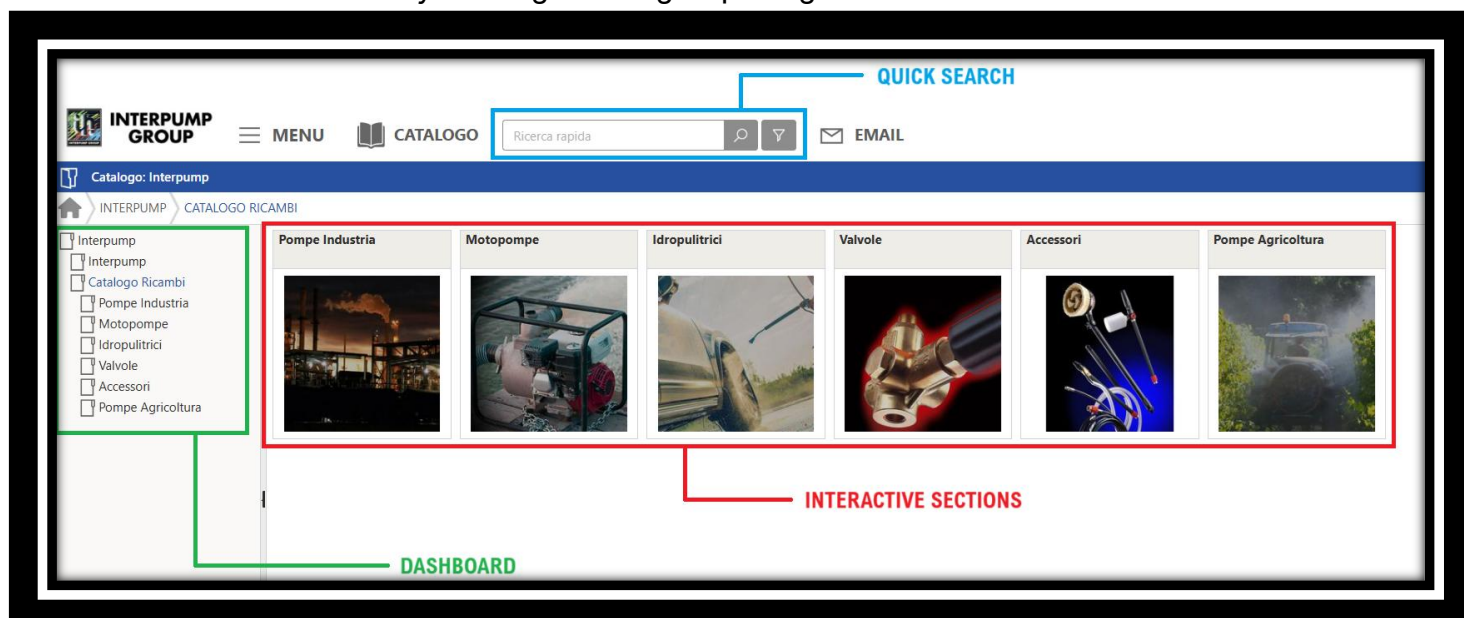
Example of product display, within the relevant category (in this case, the 47 series)



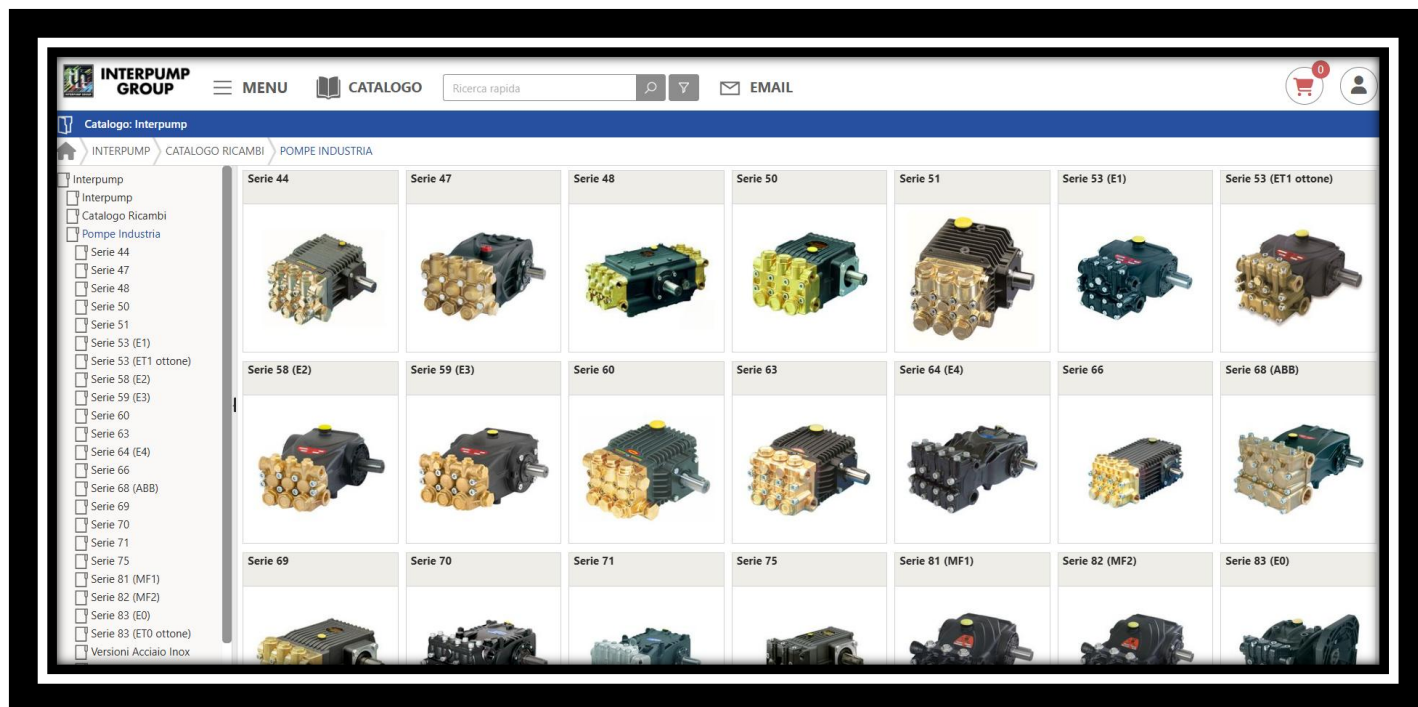
**** SPARE PARTS CATALOGUE**

Once you entered inside the Spare Parts Catalogue, you have the possibility to navigate within the portal using these 3 tools:

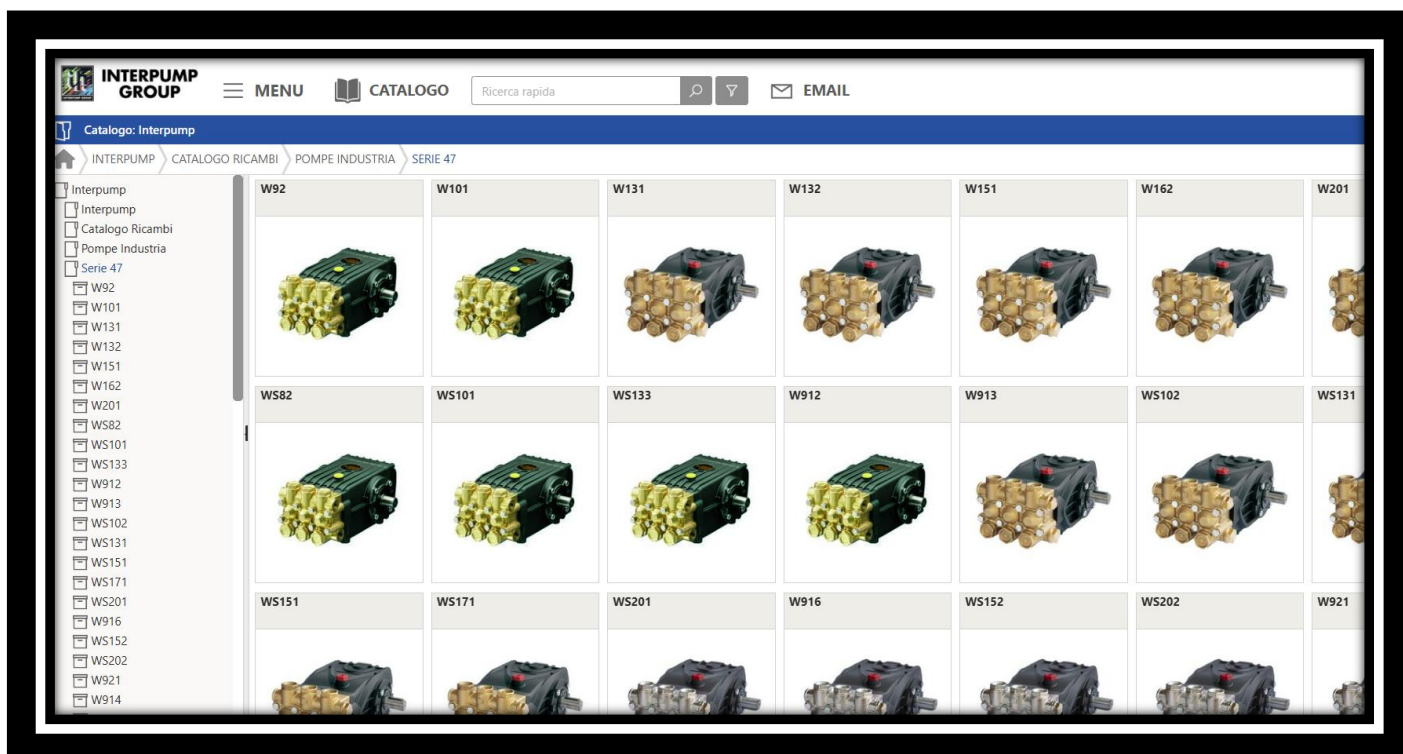
- Quick Search (blue) : you can enter the product model
- Dashboard (green) : you can search for products through levels and sub-levels of the portal
- Interactive sections (red) : you can search for products through the levels and sub-levels of the portal by clicking on the group images



Example of product category display, within the Industrial Pumps section



Example of product display, within the relevant category (in this case, the 47 series)

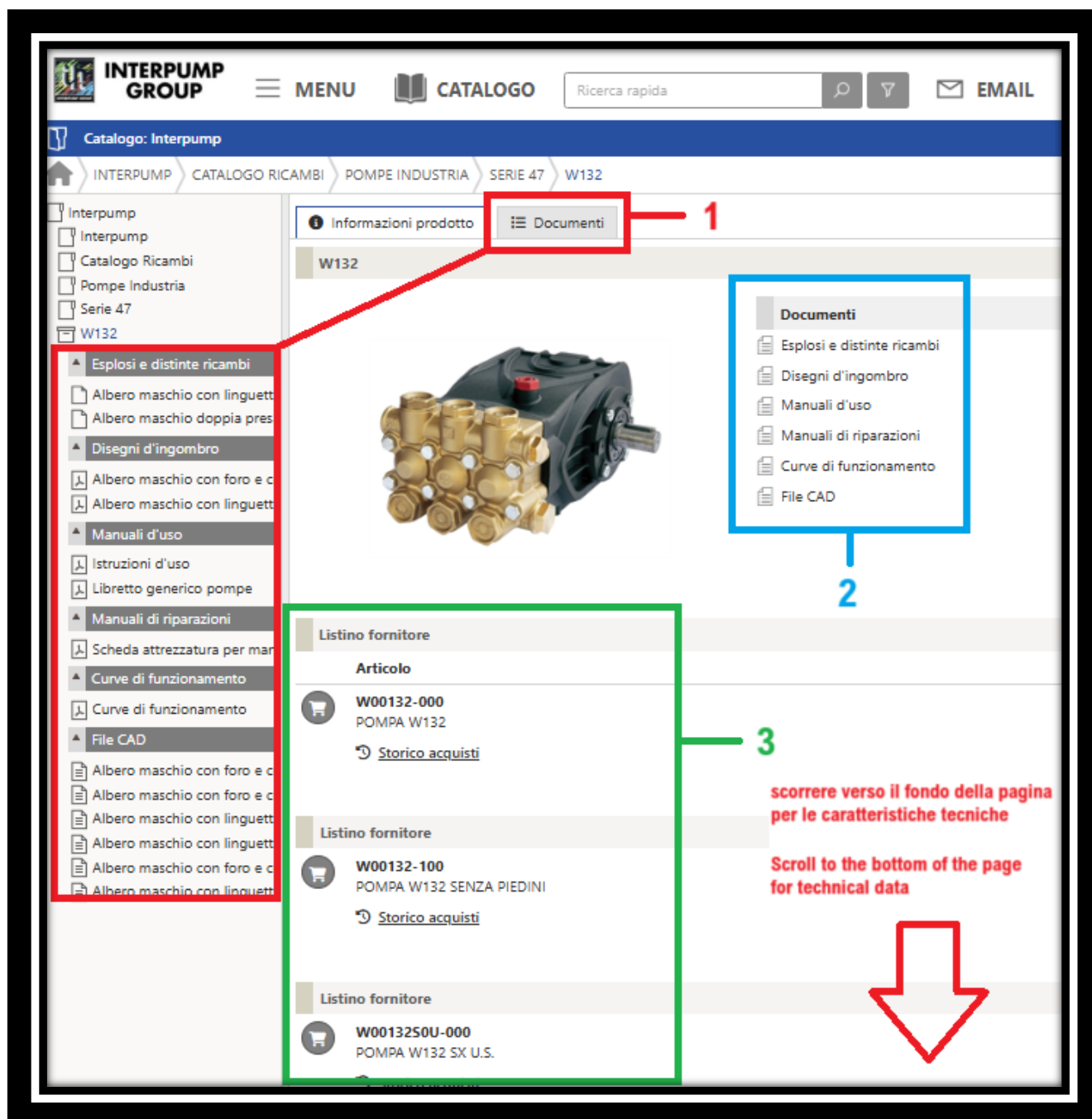


If you click on a product, the technical interface opens.

Here you can find all the specific technical documents for the selected product (1 or 2).

At the bottom of the screen, there are all the configurations that can be ordered with the relative purchase code and dedicated price (3)

If you scroll to the bottom of the page, you can find the technical data (4)



INTERPUMP GROUP MENU CATALOGO Ricerca rapida EMAIL

Catalogo: Interpump

INTERPUMP CATALOGO RICAMBI POMPE INDUSTRIA SERIE 47 W132

Interpump
Interpump
Catalogo Ricambi
Pompe Industria
Serie 47
W132

Informazioni prodotto Documenti 1

W132

Documenti

- Esplosi e distinte ricambi
- Disegni d'ingombro
- Manuali d'uso
- Manuali di riparazioni
- Curve di funzionamento
- File CAD

2

Listino fornitore

Articolo

W00132-000
POMPA W132
[Storico acquisti](#)

Listino fornitore

W00132-100
POMPA W132 SENZA PIEDINI
[Storico acquisti](#)

Listino fornitore

W0013250U-000
POMPA W132 SX U.S.

3

scorrere verso il fondo della pagina per le caratteristiche tecniche

Scroll to the bottom of the page for technical data

4



Informazioni prodotto

Documenti

Listino fornitore

W00132S0U-100
POMPA W132 SX U.S. SENZA PIEDINI

[Storico acquisti](#)

Informazioni tecniche

Portata (L/min)	18
Portata (US Gpm)	4,75
Regime di rotazione (rpm)	1000
Pressione (MPa)	13
Pressione (bar)	130
Pressione (psi)	1885
Potenza (hp)	5,5
Potenza (kW)	4,04
Dimensioni d'ingombro L x l x h (mm)	317,5x236x180
Peso (kg)	14,5

4

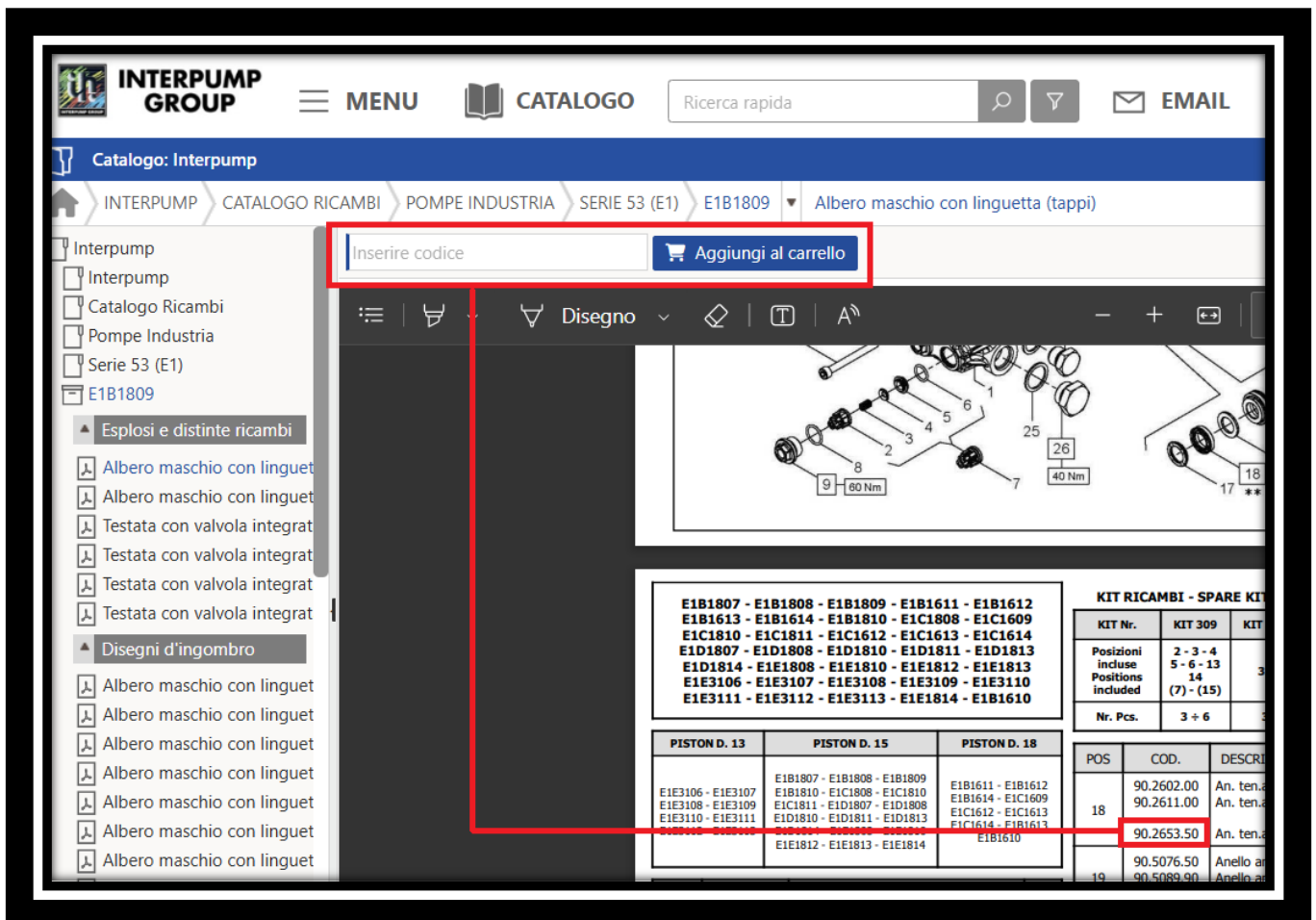
Exploded View & Spare Parts List

There are two types of exploded view & spare parts list:

- PDF

These are the PDF documents that have always been used by customers to order spare parts. There is an editable box where you can write the code you are interested in through the classic and simple copy-paste ("Ctrl+C - Ctrl+V")

The portal is able to automatically recognize the code entered (even if it has dots, for example : 47160622 is recognized as equal to 47.1606.22)



The screenshot displays the Interpump Group website interface. The top navigation bar includes the logo, a menu icon, a catalog icon, a search bar labeled "Ricerca rapida", and an email icon. The breadcrumb trail shows the path: INTERPUMP > CATALOGO RICAMBI > POMPE INDUSTRIA > SERIE 53 (E1) > E1B1809 > Albero maschio con linguetta (tappi).

On the left sidebar, the "E1B1809" category is selected, showing a list of parts under "Esplosi e distinte ricambi". The main content area features an exploded view diagram of the pump assembly with numbered callouts (1-26) and torque specifications (60 Nm, 40 Nm). Below the diagram is a table titled "KIT RICAMBI - SPARE KIT" which lists various part numbers and their corresponding prices.

PISTON D. 13	PISTON D. 15	PISTON D. 18	POS	COD.	DESCRIZIONE
E1E3106 - E1E3107 E1E3108 - E1E3109 E1E3110 - E1E3111	E1B1807 - E1B1808 - E1B1809 E1B1810 - E1C1808 - E1C1810 E1C1811 - E1D1807 - E1D1808 E1D1810 - E1D1811 - E1D1813	E1B1611 - E1B1612 E1B1614 - E1C1609 E1C1612 - E1C1613 E1C1614 - E1B1613	18	90.2602.00 90.2611.00	An. ten. An. ten.
	E1E1812 - E1E1813 - E1E1814	E1B1610		90.2653.50	An. ten.
			19	90.5076.50 90.5089.00	Anello an. Anello an.

- **Interactive**

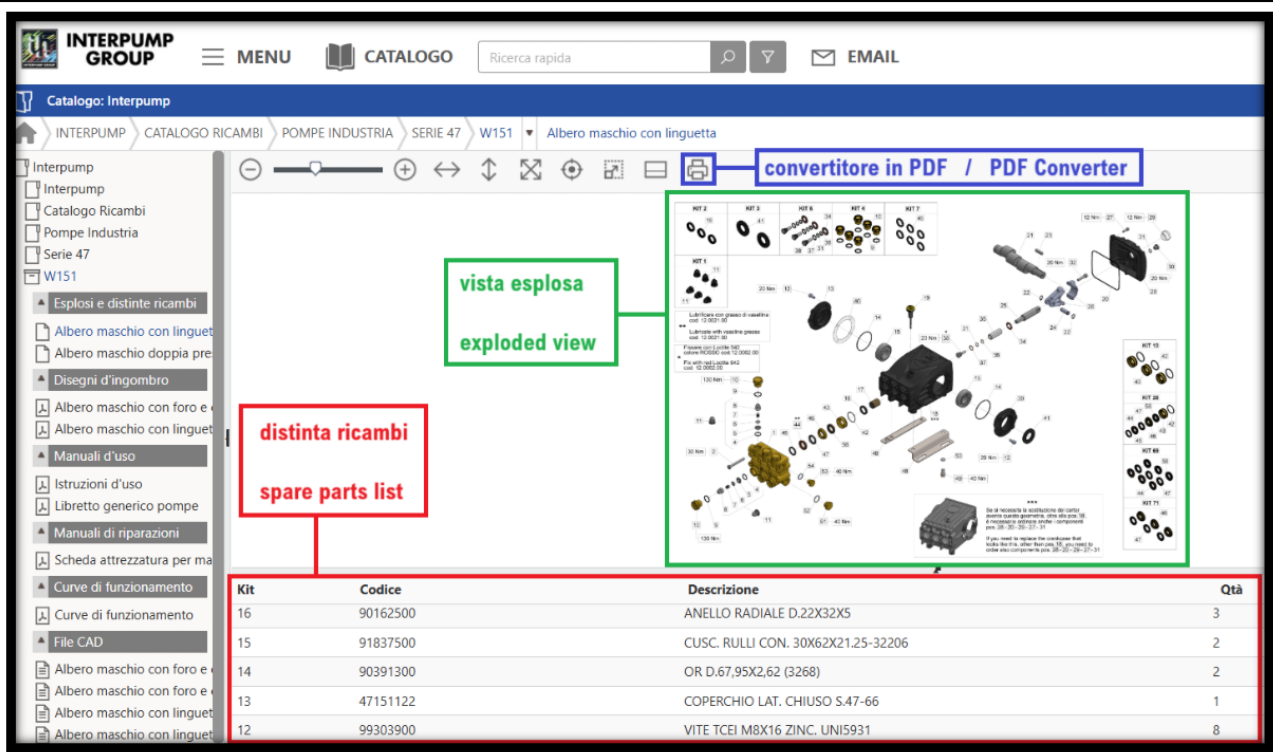
Are innovative digital documents.

The product is represented realistically (colored 3D models).

The exploded view is shown in the **green** box.

The spare parts list is shown in the **red** box.

To convert these documents from digital to PDF you can use the command indicated in the **blue** box.



convertitore in PDF / PDF Converter

**vista esplosa
exploded view**

**distinta ricambi
spare parts list**

Kit	Codice	Descrizione	Qtà
16	90162500	ANELLO RADIALE D.22X32X5	3
15	91837500	CUSC. RULLI CON. 30X62X21.25-32206	2
14	90391300	OR D.67,95X2,62 (3268)	2
13	47151122	COPERCHIO LAT. CHIUSO S.47-66	1
12	99303900	VITE TCEI M8X16 ZINC. UNI5931	8

You can zoom in and out using the mouse wheel.

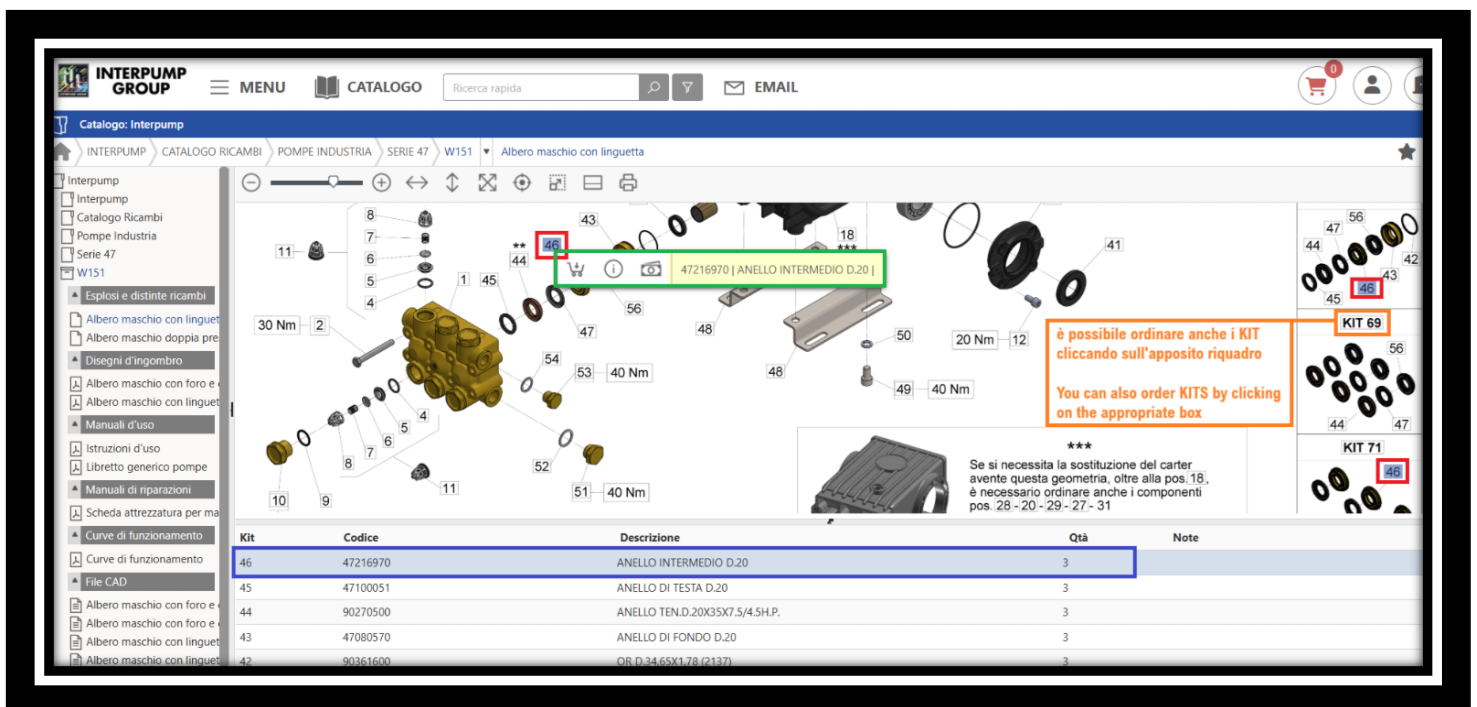
To select a component, click on his numeric note (**red box**).

If this component is also used in KITS, all the numeric notes will be highlighted (**red box**).

After selecting the numeric note of the component in question, the line with the data of the component itself and the quantities of that code used in the product will be highlighted (**blue box**).

If you position the mouse pointer over the numeric note without clicking it, a pop up with quick keys will appear indicating the code, description, price and add to cart (**green box**).

You can also select KITS by clicking on the appropriate box (**orange box**).



Order Tracking & Parts Tracking

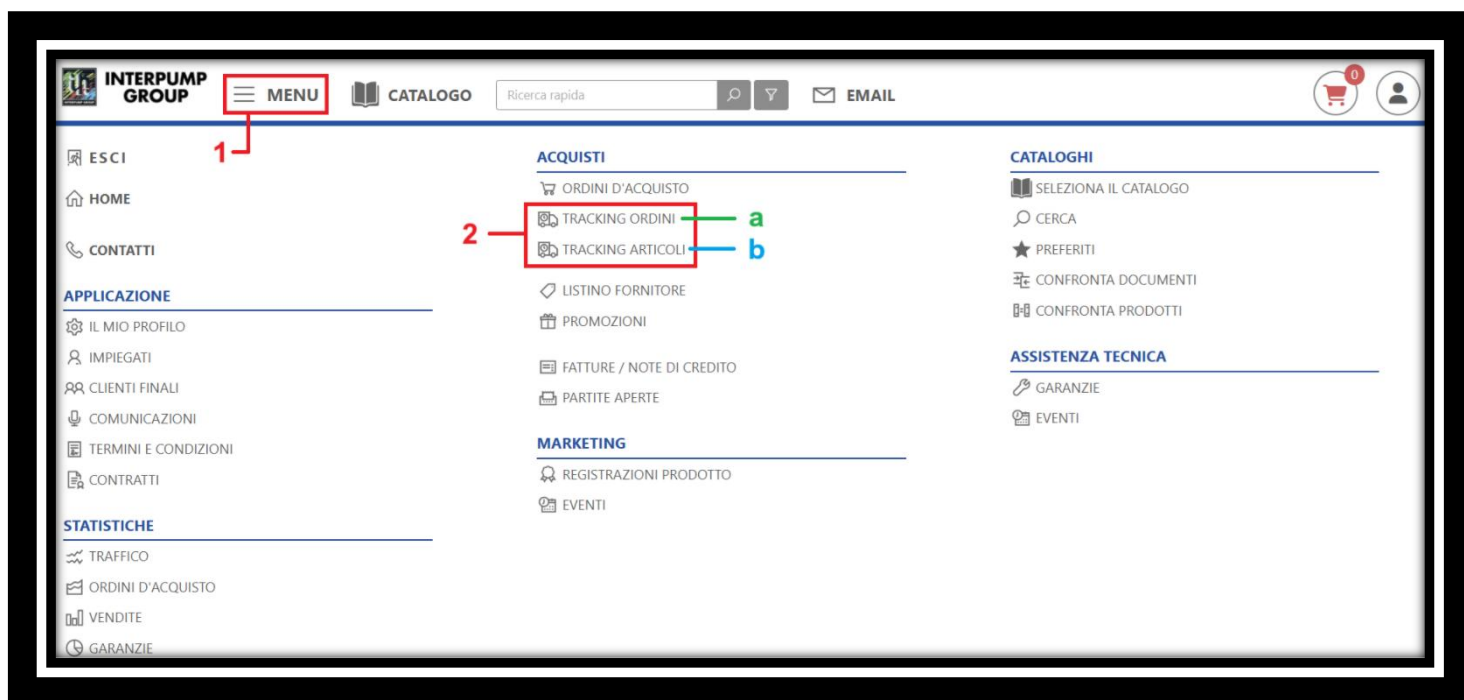
By clicking on the Menu button (**1**), you can access two submenus (**2**) that allow you to view all the orders placed and their processing status :

a. Order Tracking

It is a database that contains all the product orders made through every methodology recognized by Interpump Group.

b. Parts Tracking

It is a database that contains all spare parts orders made through every methodology recognized by Interpump Group.



Shopping cart functions

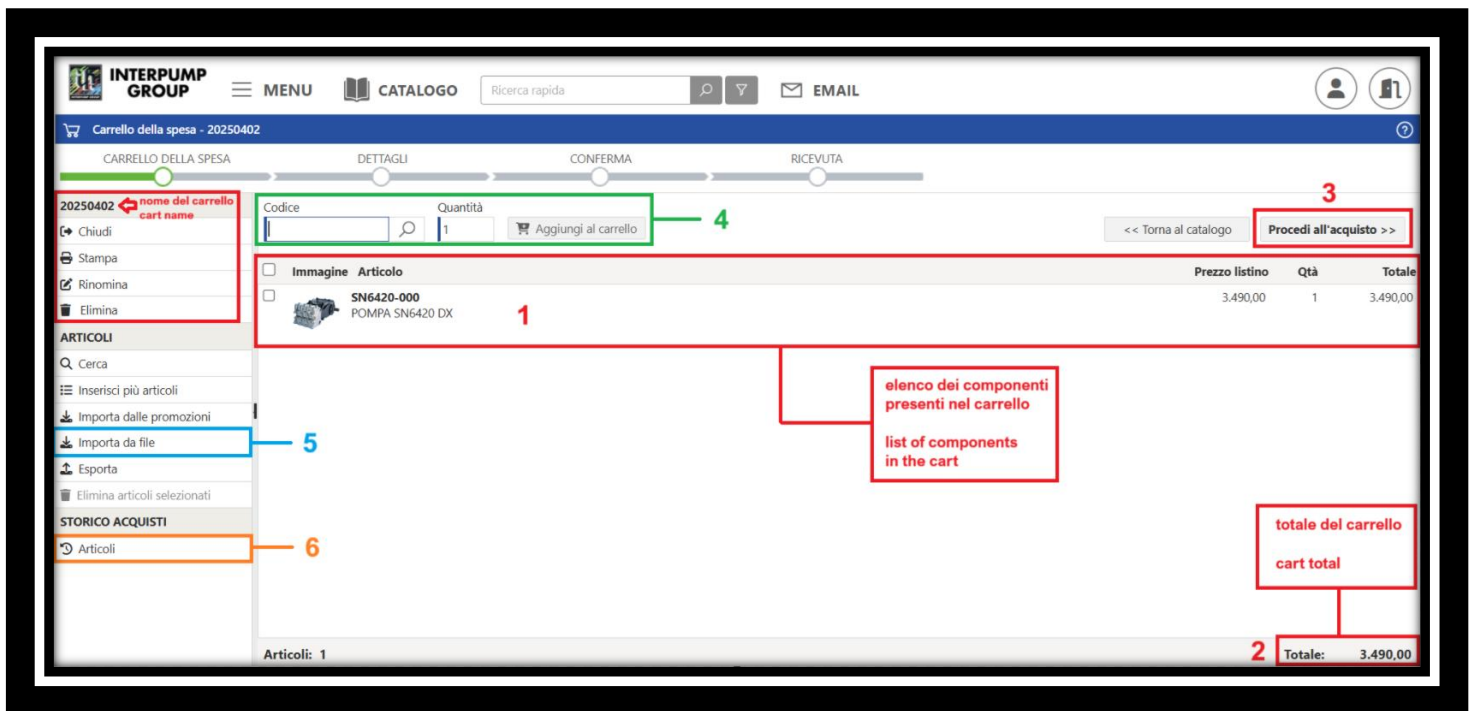
Once you have added the components you wish to purchase to your cart (**1 - 2**) , you can proceed with the purchase by clicking on the appropriate button (**3**) .

You can add any component or spare part to the cart by typing the code in the appropriate box (**4**)

You can add products to your cart by importing them in 3 different ways (**5**) :

- management system
- excel file
- csv file

The item highlighted in orange (**6**) allows you to consult the history of products already purchased only through the B2B portal.



The screenshot displays the Interpump Group shopping cart interface. The top navigation bar includes the company logo, a menu, a catalog, a search bar, and an email link. The cart header shows the cart ID (20250402) and a progress bar with steps: CARRELLO DELLA SPESA, DETTAGLI, CONFERMA, and RICEVUTA. The left sidebar contains a list of actions: Chiudi, Stampa, Rinomina, Elimina, ARTICOLI, Cerca, Inserisci più articoli, Importa dalle promozioni, Importa da file (highlighted with a blue box and number 5), Esporta, Elimina articoli selezionati, and STORICO ACQUISTI (with 'Articoli' highlighted in orange and number 6). The main area shows a table with one item: SN6420-000 POMPA SN6420 DX, with a price of 3,490.00 and a quantity of 1. A red box highlights the 'Aggiungi al carrello' button (number 4) and the 'Procedi all'acquisto >>' button (number 3). A red box also highlights the item itself (number 1). A red box at the bottom right shows the 'totale del carrello cart total' (number 2) as 3,490.00. A red box in the center contains the text 'elenco dei componenti presenti nel carrello list of components in the cart'.

Immagine	Articolo	Prezzo listino	Qtà	Totale
	SN6420-000 POMPA SN6420 DX	3.490,00	1	3.490,00

Articoli: 1

Totale: 3.490,00